



**Westwood
Private Bank**

iTalk Telephone Banking

Welcome to iTalk, 24-hour banking that gives you the freedom to check balances, make transfers, and service your debit card.

(844) 380-1798

Main Menu

1. Account Balance
2. Account History
3. Funds Transfer or Make a Payment
 1. Transfer Funds (Immediate)
 2. Cross Accounts Transfer (Immediate)
 3. Funds Transfer (Scheduled)
 4. Cross Accounts Transfer (Scheduled)
 5. Payments Menu
 1. Immediate Payment
 2. Scheduled Payment
 6. List Scheduled Funds Transfers
4. Card Maintenance
 1. Activate a Card
 2. Deactivate a Card (**permanently closes the card**)
5. Future Date Transactions
 1. List Scheduled Funds Transfers
 2. Hear ACH Transactions
6. Access Code Maintenance

Other Commands

- 8* Speech recognition
- 1* Help Menu
- 3* Main Menu
- * Go Back
- 5* Skip

Repeat
7* Hang Up

